



doc doc goose

Client Profile

“doc doc goose’s service, support, and care made all of the difference as we embarked on implementing this new system. The flexibility and customization of the system has allowed us to really make it work for our needs and doc doc goose has helped so much along the way.”

ASHLEY SLOAN

OFFICE MANAGER OF
COMMUNITY CARE CLINIC

“XBS was Johnny on the Spot all the time. Not only was their copier solution simple and easy to use, but their customer care went above and beyond meanwhile increasing efficiency and reducing costs.”

TINA GREGORY

EXECUTIVE DIRECTOR OF
COMMUNITY CARE CLINIC

CLIENT

Community Care Clinic

- ➔ 86 Employees
- ➔ 16 Locations

INDUSTRY & SERVICES USED

Healthcare Industry

- ➔ Medical Forms, Integration with EMR, & Konica Minolta Copiers

THE PROBLEM

Located in Monticello, Kentucky, Community Care Clinic is a non-profit that provides health care for patients in need of assistance. Community Care Clinic just opened their doors recently, however, are not new in the healthcare space as their sister company paved the way. They knew that patient intake forms were extremely time consuming and did not wish to replicate the old paper-based system. Additionally, their sister company was used to acquiring copier machines from a big box retailer and spending thousands of dollars in toner without any support, as they continued to grow they knew they needed a change.

THE SOLUTION

doc doc goose came to the rescue, creating an automated forms system for Community Care Clinic, which allowed the company to go paperless and make positive improvements in tracking and HIPAA compliance. The system was dynamic, customizable, and user-friendly and combined with the service and support provided by DDG it made it easy to move towards their goals.

Additionally, partner XBS Office Solutions provided copiers for all locations including Community Care Clinic’s new location and focused on HIPAA compliancy & security as well as really listening to understand the unique needs and space requirements.

About Doc Doc Goose

Every business is unique, even within the same sector. Solution Sales has really changed over the years. Originally, when there was a problem, a solution was made to fix that problem. Now, some systems are trying to be all things to all people.

At DDG, we think a little differently. We like our solutions to stay in their own swim lane. We research and vet best in breed software solutions to common business operational challenges such as data automation, accuracy, and efficiency. All of our offerings have been integrated together seamlessly on the backend, so this is transparent to our end user’s experience. They get the ‘Best in Class’ – in each class.